



#### BILLING DEPARTMENT HOURS

Monday – Friday 8:00 a.m. – 4:00 p.m.

#### PAYMENT OF SEWER BILLS

F.C.R.W.D. Administrative Office

Madison Community Bank

U.S. Postal Service

#### PENALTIES FOR LATE PAYMENT

If not paid by the due date, a 10% penalty will be added. Interest will accrue after 30 days at 1½% per month.

#### DISCONNECTION OF SERVICE FOR NON-PAYMENT

Occasionally, customers become delinquent in making payments. When this happens, we will offer the customer a Pay Agreement to allow the delinquent payments to be made over time. It is very important for customers who have a delinquent account to communicate with us and let us know when we can expect payment. On

the rare occasions where a customer fails to pay and does not maintain a Pay Agreement:

F.C.R.W.D. can record a lien against the customers real property, foreclose on the recorded lien, and sell the property to satisfy the debt.

Additionally, we can discontinue sewer service from the customer's property by digging up the service line and plugging off the line.

Upon disconnection of the service, the Madison County Health Department will be notified of our actions and may condemn the property.

All costs incurred by F.C.R.W.D. in pursuing remedies will be charged to the occupant and/or homeowner of the property.

#### RECONNECTION CHARGES

Reconnection charges, after service is terminated, will be \$100.00 plus all other costs incurred to collect delinquent balance. This fee must be paid prior to reconnection.

#### RETURNED CHECK CHARGES

When a check is returned unpaid by the bank for any reason, the customer shall be assessed a bad check charge of \$20.00.

#### AFTER-HOUR EMERGENCIES

Problems which are discovered during normal business hours may be reported directly to our Administrative Office at (765)778-7544. After hours, a maintenance employee can be reached by voice pager at (765)641-9348. Just dial the number and at the sound of the beep, state your name and telephone number where you can be reached. Our maintenance employee will return your call at the first opportunity.

21426

Fall Creek Regional Waste

1/8/10

Huntzinger Farms 23, 212 Elderberry Ct

3,370.00

Checking Account

3,370.00